# St. Mary Catholic Church Text Messaging Service Privacy Policy

Last update: May 2, 2025

#### Overview

St. Mary Catholic Church (SMC) privacy statement recognizes the value of privacy of the SMC community members and its guests.

This privacy notice provides more specific information on how the SMC text messaging service collects and processes your personal information.

# **How We Collect Information**

We collect personal information in the following circumstances:

• Web Form, when you complete our Text Messaging Opt-in Form in SMC website.

# What Type of Information We Collect

# **Direct Collection**

We directly collect the following personal information:

- Opt-out preferences
- Content of your text message responses to us.
- First and last name
- Phone number.
- Email address

#### Data Sharing and Disclosure

Your information from SMS consent will not be shared with third parties or affiliates.

By opting in to receive text messages from St. Mary Catholic Church, you may get texts about:

- Faith Formation registration
- Events for sacramental preparation
- Available Mass dates/times (if requested)
- Updates for your SMC ministry involvement

#### Standard messaging disclosures:

- Messaging frequency may vary.
- Message and data rates may apply.
- You can opt out at any time by texting STOP.
- For assistance, text HELP or visit our <u>Privacy Policy and Terms of Service</u>.

#### What Choices You Can Make About Your Information

If you wish to unsubscribe from text messages you can reply with words, such as 'cancel', 'end', 'quit', 'unsubscribe', 'stop', or 'stop all' and you will no longer receive messages.

If you wish to re-subscribe, reply with words, such as 'start', 'yes', or 'unstop'.

#### How Information Is Secured

St. Mary Catholic Church recognizes the importance of maintaining the security of the information it collects and maintains, and we endeavor to protect information from unauthorized access and damage. St. Mary Catholic Church strives to ensure reasonable security measures are in place, including physical, administrative, and technical safeguards to protect your personal information.

#### **Privacy Notice Changes**

This privacy notice may be updated from time to time. We will post the date our notice was last updated at the top of this privacy notice.

#### Who to Contact With Questions or Concerns

If you have any concerns or questions about how your personal data is used, please contact us at <u>info@saintmaryplano.com</u>, 630-552-3448, or 901 N. Center Street, Plano, IL 60545.

# SMC Text Messaging Terms of Service

1. St. Mary Catholic Church may contact you via text message to provide information on Faith Formation related events, send updates on your SMC ministry involvement relevant to your relationship with the Church. Message frequency varies.

2. You can cancel the SMS service at any time. Just text "STOP". After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages. If you want to join again, just reply with words such as "START", "YES", or "UNSTOP".

3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly by contacting us at info@saintmaryplano.com or by calling 630-552-3448.

4. As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider